



# Care Leavers Presentation for DWP

## Barriers to work

# What was needed by Care Leavers



Care Leavers were asked by Sue Prynne to present a presentation for staff who worked at the Department for Working Pensions to make sure that staff are aware of the barriers our care leavers face when applying for work.

Care Leavers were asked to share their experience first hand on Universal Credit and the support that they received from the staff at DWP



# What we did

Three care leavers interacted with staff who work front line at the DWP.

Care leavers shared good and bad experience through their personal journeys.

Shared way to improve communication between staff and care leavers.

Explained the barriers they face when applying for work, i.e placed in rural areas, no access to transport, no outside support (family members) mental health issues.

# What we found out from DWP



Flexible support fund

Personal budgeting training

Referral to food banks

Single Point of contact for care leavers at each job centres

Psychological wellbeing practitioner (mental health)

Tips on how to save money on your utilities bills

Care Leavers file flagged



# Feedback from DWP staff